



Technical Bulletin

RP5-GM11

**West Coast
Operations**
2500 E Francis Street
Ontario, CA 91761

**Corporate
Headquarters**
15500 Lightwave Dr
Suite 201
Clearwater FL 33760

Technical Support 866-931-8021

Condition: Interface clicks ACC 12v relay in harness repeatedly and does not operate

Affected Products: RP5-GM11 with revision 1.2.6.8 and LOT # 38710. The label with the revision number can be found on the module and the bottom of the packaging.

Solution: Update unit with our PAC-UP programming tool and the latest firmware found on our product firmware update section of our website <http://www.pac-audio.com/firmware/RP/RP5-GM11.html> Contact technical support for assistance with this procedure at 866-931-8021 (727-572-9255 ext.230 for Customers Outside of the U.S.) or contact customer service for other options at 800-477-2267 (727-572-9255 ext.286 for Customers Outside of the U.S.).